

Systems Business Analyst

Join the brand that is transforming rural areas with ultrafast full fibre broadband. We're the team where talented people are encouraged to thrive and enhance their career.

Powered by brilliant people with bright ideas, we want to hear yours. Our success is driven by your creativity, collaboration and commitment.

As a Systems Business Analyst, you will be primarily involved in designing, building and optimising digital solutions for the business using the most recent technologies available. As a key member of our scrum teams, you will collaborate with our process excellence team to design business processes, using our digital process tools you will make these processes executable. To achieve this, you will need strong skills in: SQL, C#.Net, HTML, CSS, Javascript and of course familiarity with process automation and UI/UX principles. This role is a technical role with high degree of business user interaction. You will need to be able to communicate with and engage with users of varying levels of technical proficiency. We will support you in fulfilling your potential and you will benefit from training and development from our experienced and expert developers.

You are ambitious, an expert in your field with the tenacity to succeed. You will be able to demonstrate the essential criteria whilst bringing your own passion and ideas. Some of the key skills you will possess are:

- Proficient with SQL (any flavour)
- Experience of software development preferably with C#.Net or similar
- Experience with REST APIs
- Experience with UI development and UX design principles
- Passionate about building quality solutions
- Continuous improvement of processes and practices
- Experience of digital process automation tools e.g. iPaaS (desirable)
- Experience with containers and cloud technologies (Kubernetes, Docker, AWS and others) (desirable)
- Experience delivering solutions for business reporting, dashboarding etc. (desirable)
- Experience with GIS (desirable)

You share our values. They make us who we are:

- **Find a way:** Always working together to deliver market-leading solutions and provide customer service excellence to our communities
- **Be committed:** We are all accountable for our actions and work relentlessly with our many customers to deliver on our promises
- **Do the right thing:** We always base our decisions on what we believe is fair, considerate and in the best interest of our customers and our colleagues
- **Keep it simple:** In an industry of complexity and confusion, we make things easy for everyone to understand

Culture & benefits:

We empower people to do what they do best; fast. We want you to bring you, so we don't 'fence' anyone in to a single way of working. You will get the latest news through our staff magazine, Gigabites, and monthly company updates (food can play a major part in this!). You are living and breathing our values, so your colleagues may nominate you for our Star of the Month award. If you win you get an extra day's holiday. Like us, you probably like to get a bit social too. We have a weekly running club, Gigaclear FC plus two company socials a year, and more.



On top of this we offer great benefits such as, Study Support, Income Protection, Life Assurance, Pension and 25 days holiday (plus bank holidays).

When you apply for this role, please access the full job description in the account registration area.