

Job Description

Job Title: Technical Consultant

Location: Office Based

Department: Development

Position Reports To: Development Team Lead

Company Overview

Gigaclear is a high growth company delivering fibre-optic broadband to underserved rural communities in England. Started in 2010, the company is expanding rapidly across England. With head offices based in Abingdon, Oxfordshire and a significant proportion of staff based in the field Gigaclear currently has over 280 employees and is pursuing ambitious growth plans.

Gigaclear is a fast growing, game changing builder and provider of pure fibre broadband services to residential customers and businesses in England. We have an ambition to make a significant difference to the broadband landscape in rural England and improve our customers lives through the provision of world class broadband services.

The core aim of the Development Team is to provide departments across the business with the software they need to work as effectively as possible. This means innovation, automating manual tasks or exploiting cutting edge technology to deliver value back to the business like the Lidar vehicle we have harvesting 3D geospatial data around the country or the use of AWS Cloud infrastructure to deploy our projects.

Purpose of the job

As a Technical Consultant, you will be primarily involved in designing, building and optimising digital solutions for the business using the most recent technologies available. As a key member of our scrum teams, you will collaborate with our process excellence team to design business processes, using our digital process tools you will make these processes executable. To achieve this, you will need strong skills in: SQL, C#.Net, HTML, CSS, Javascript and of course familiarity with process automation and UI/UX principles. This role is a technical role with high degree of business user interaction. You will need to be able to communicate with and engage with users of varying levels of technical proficiency. We will support you in fulfilling your potential and you will benefit from training and development from our experienced and expert developers.

Key Accountability & Responsibilities

- Analysing “As-Is” and “To-Be” processes to design executable processes achieving high levels of automation
- Prototyping and demonstrating proposed solutions, a keen advocate of the “Fail fast and fail cheaply” mentality
- Hands on process and front-end development, ensuring completeness against design criteria
- Delivering solutions using Digital Process automation tools, SQL, HTML, C#.Net
- Work together with Product Owners and Testers to refine User Stories and Acceptance Criteria
- Unit test as appropriate
- Ensure quality and timeliness of team documentation
- Adhere and contribution to house standards
- Peer review of other team members’ deliveries
- Champion best practice and Agile methods

Knowledge & Skills

- Required
 - Proficient with SQL (any flavour)
 - Experience of software development preferably with C#.Net or similar
 - Experience with REST APIs
 - Experience with UI development and UX design principles
 - Passionate about building quality solutions
 - Continuous improvement of processes and practices
- Nice to have
 - Experience of digital process automation tools e.g. iBPM
 - Experience with containers and cloud technologies (Kubernetes, Docker, AWS and others)
 - Experience delivering solutions for business reporting, dashboarding etc.
 - Experience with GIS

Qualifications & Accreditations

Degree level of education or equivalent experience.

Our Values

Find a way - we will work together to deliver market-leading solutions and provide customer service excellence to our communities

Do the right thing - we always base our decisions on what we believe is fair, considerate and in the best interest of our customers and our colleagues

Be committed - we are all accountable for our actions and work relentlessly with our many customers to deliver on our promises

Keep it simple - we take potentially complex and confusing information and we make it easy for everyone to understand

This job description is not intended to be exhaustive. The post holder will be expected to adopt a flexible attitude to the duties which may be varied (after discussion), subject to the needs of the business and in keeping with the general profile of the role.